



Dear Parent(s),

Welcome to ABC Pediatrics, Fayetteville.

Thank you for selecting our practice for your child(ren). We look forward to providing excellent pediatric medical care to your child(ren).

Most of our office policies are published on the ABC Pediatrics website www.myabcpediatrics.com. Please take time to review our website and be sure to register for the patient portal/Healow app. This registration will allow you to schedule appointments online, check future appointments, correspond with the office, etc.

Our office sees patients **by appointment only**, and we reserve specific time slots based on each child's age and needs. Arriving even a few minutes late can delay other patients' appointments. Please plan to arrive **about 10 minutes before** your scheduled time.

If you anticipate being late, **call us before coming in** so we can check for another available time slot. Patients who arrive late **may need to be rescheduled** to avoid disrupting the schedule.

We also have an interface with CHADIS which allows completion of your child(ren)'s health and developmental questionnaires online when it is most convenient for you. Please be sure to complete CHADIS when you receive the link prior to your child(ren)'s appointment.

We look forward to developing a long-term physician/patient relationship with your family.